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# Census 2020

# 2020 Census Group Quarters Electronic Response Data Transfer (eResponse)

**Instruction Manual** 



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#### INTRODUCTION

The goal of Group Quarters Enumeration in the 2020 Census is to count people in the who live or stay in group quarters on Census day, April 1, 2020. A group quarters is a place where people live or stay in a group living arrangement, that is owned or managed by an entity or organization providing housing and/or services for the residents. These services may include custodial or medical care as well as other types of assistance, and residency is commonly restricted to those people receiving these services. This is not a typical household-type living arrangement. People living in group quarters are usually not related to each other.

Group Quarters (GQ) include such places as college residence halls, residential treatment centers, skilled-nursing facilities, group homes, military barracks, correctional facilities, and workers' dormitories.

The Electronic Response Data Transfer, or eResponse, system is used to count people in group quarters, or group living facilities. The eResponse system electronically transfers information from facility records that are maintained by administrators. This system allows a facility to respond to the 2020 Census without a personal visit by a Census Bureau worker or the use of paper census questionnaires. During eResponse, the GQ administrator (or GQ contact person) will sign-in to the Census Bureau portal, download the Census Bureau Template, insert responses into the appropriate fields, and then upload the completed template.

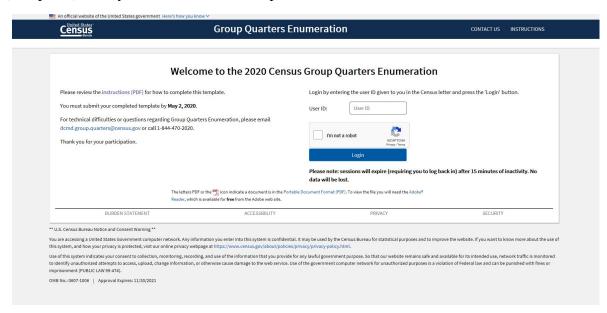
The 2020 Census will collect GQ address and respondent-level data as of Census day, April 1, 2020. Census response data collected includes name, sex, date of birth, age, Hispanic origin, race, and an alternate address where the person lives or stays when not at the facility. Based on our prior contact, you have chosen the Electronic Response Data Transfer (eResponse) method of enumeration to report for your GQ. The eResponse portal will be open from April 1, 2020 through May 2, 2020. You will need to submit **one** data file using the Census Bureau template that contains GQ address and respondent information for each person who lived or stayed in the GQ(s) on April 1, 2020.

Please read the reporting instructions in this guide prior to uploading and submitting your data file directly to the secure Census Bureau website.

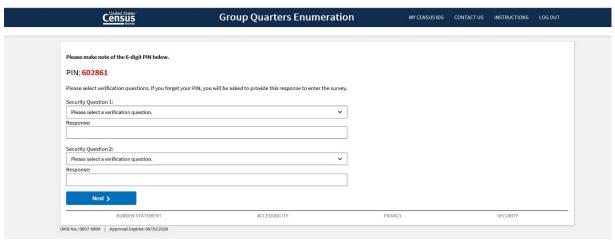
The Census Bureau is required by law to protect this information (Title 13, U.S. Code, Section 9). The Census Bureau is not permitted to publicly release your responses in a way that could identify anyone. We are conducting the 2020 Census under the authority of Title 13, U.S. Code Sections 141, 193, 221, and 223. Per the Federal Cybersecurity Enhancement Act of 2015, data are protected from cybersecurity risks through screening of the systems that transmit data.

# How to Access to the GQ Electronic Response Data Transfer (eResponse) Website

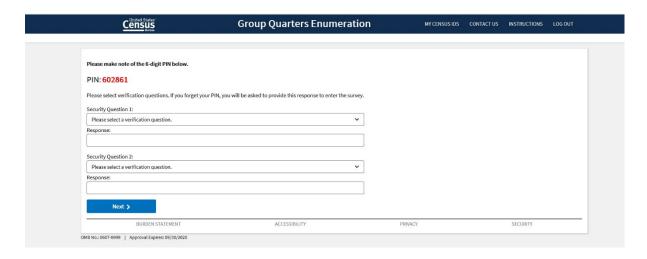
Upon accessing the secured website, enter your unique User ID. Your User ID is listed in the D-L-GR (eResponse) letter you received. Then complete the "I'm not a robot" verification.



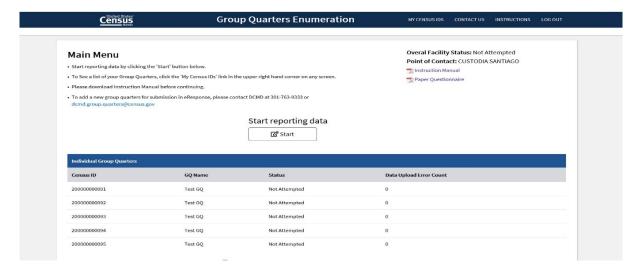
1. When entering your User ID for the first time, a system generated PIN will be assigned to you. Please retain this PIN. The PIN is used to log into the eResponse system to report for your specific group quarters facility or facilities.



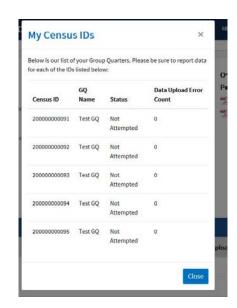
2. Next, you will be asked to select and provide responses to two security questions. Complete these security questions. Then, click Next.



3. Now, you will see the Main Menu page.

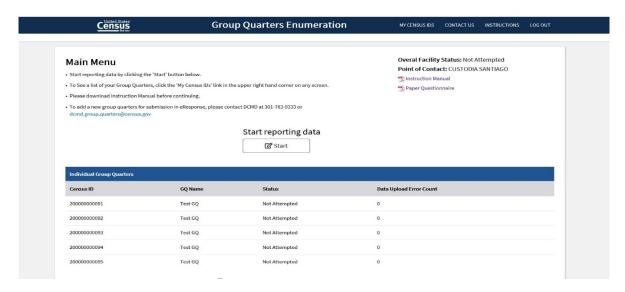


4. At any time when accessing the secure website, you can view all of your Group Quarters IDs. Clickon the "My Census IDs" tab located at the top right of the screen. A unique ID is assigned to each GQ, and information for each GQ needs to be reported using a Census Bureau template. To return to the Main Menu from this page, click on "Close" on the bottom right side of the screen, as shown below.

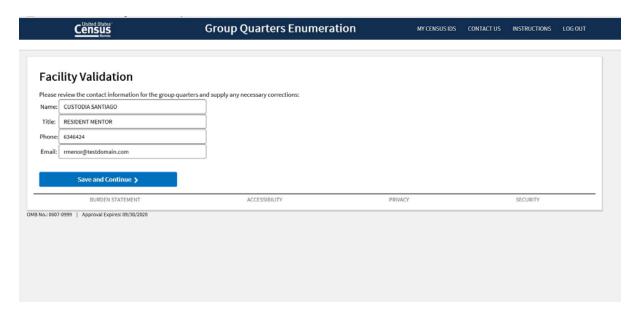


# **Downloading the Census Bureau Template**

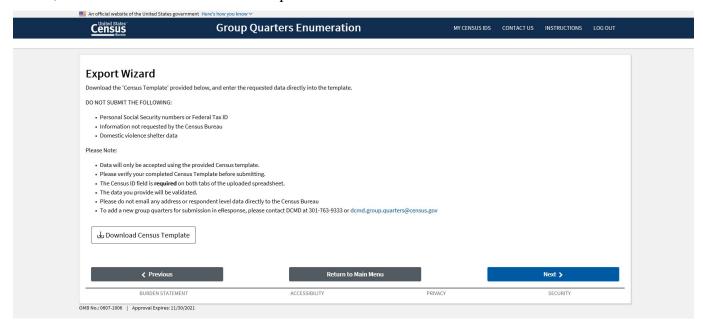
1. Click on the "Start" button on the Main Menu page.



2. Verify or update your contact information. When finished, click "Save and Continue."



3. Next, download the Census Bureau Template.



# **Instructions for Creating an eResponse Data File**

**Please note:** For copying and pasting data from your file into the Census Bureau Template, please follow the steps below. These steps will help to keep your data in the correct format for processing by the Census Bureau:

- 1. Select the cell or cells with the data you want to copy and press Ctrl+C (or Cmd+C on Mac products).
- 2. Click the top most left cell of the paste area and use the Paste Special options to paste your data into the cells.
- 3. The Paste Special dialog box will appear.
- 4. Click the OK button.
- 5. Your data will appear in the appropriate cells.
- 1. Download the Census Bureau Template.
- 2. In the GQ Name tab, enter the following:
  - Census ID
  - GO Name
  - GQ Type Description
  - GO Address Number
  - GQ Street Name
  - GQ City
  - GQ State
  - GQ ZIP Code
  - GQ Location Description
  - GQ Population on Census Day, April 1, 2020

If this information is not available, please leave the field blank. For more guidelines on the GQ Definitions, see Appendix A.

- 3. In the GQ Client tab, enter the following information for each person in the GQ:
  - Census ID
  - GO Name
  - First Name
  - Middle Initial
  - Last Name(s)
  - Sex
  - Date of Birth (three separate fields)
    - o Month of Birth
    - o Day of Birth
    - o Year of Birth
  - Age on Census Day (April 1, 2020)
  - Hispanic, Latino or Spanish Origin (Y/N)

- Hispanic, Latino or Spanish Origin Details
- Race
- Race Details
- Live or Stay at GQ Most of the Time (Y/N)
- Alternate Address Address Number
- Alternate Address Street Name
- Alternate Address Apt/Unit
- Alternate Address Rural Route Address
- Alternate Address City
- Alternate Address State
- Alternate Address Zip Code
- Alternate Address: Location Description

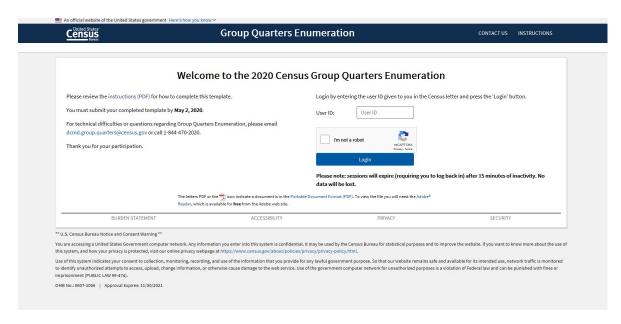
If this information is not available, please leave the field blank. For more guidelines on GQ Resident/Client data definitions, see Appendix B or the Instructions tab in the Census template.

**Do NOT submit the following information:** Social Security Number or Federal Tax ID, Domestic Violence Shelter data, or information the Census Bureau did not request.

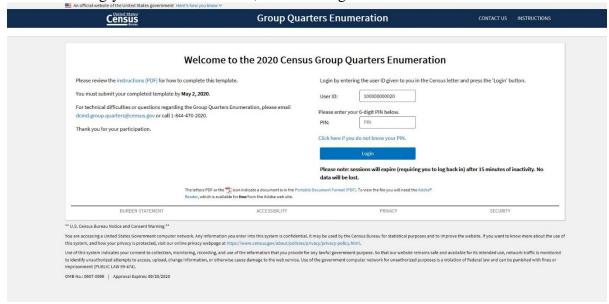
- 4. Save the Census Bureau Template file to your local desktop.
- 5. Now, you are ready to upload the Census Bureau Template file.

# **Uploading the eResponse Census Bureau Template**

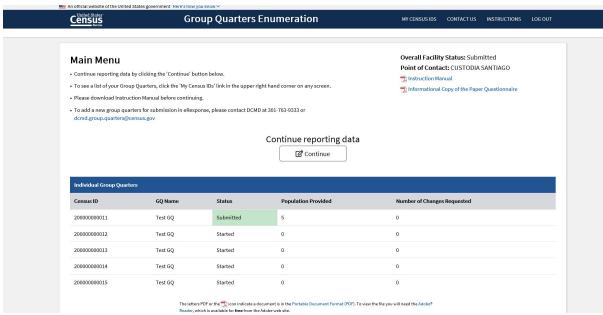
1. When you are ready to upload your file, you will have to access the secure website. Enter in your User ID, complete the "I'm not a robot" verification, and then click on "Login."



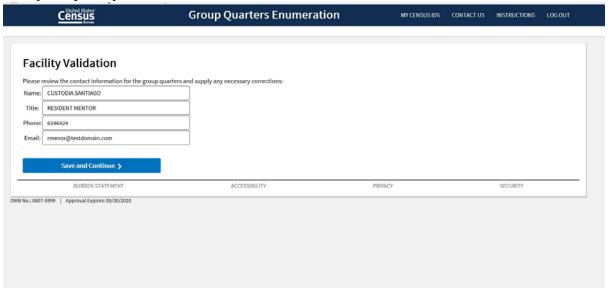
2. After entering your User ID and PIN, click on "Login."



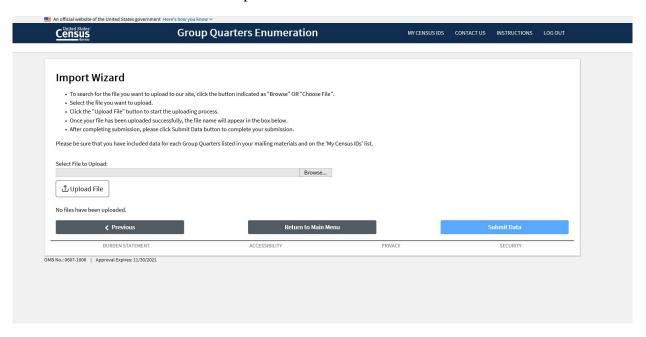
3. Click on the "Continue" button on the Main Menu.



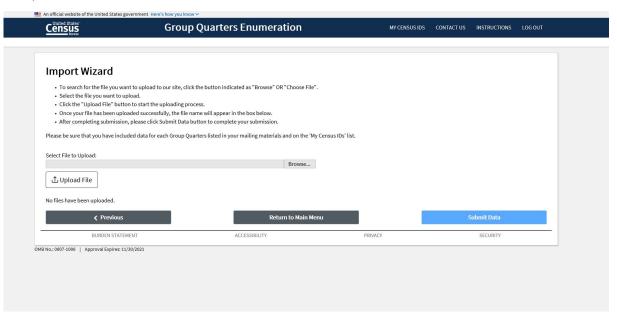
4. Verify or update your contact information. Click "Save and Continue."



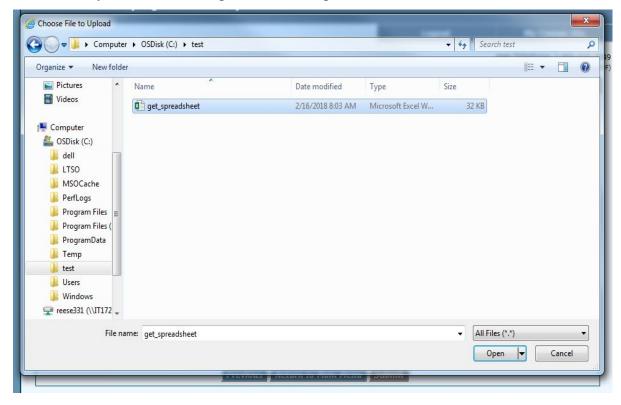
5. Click on the "Next" button on the Export Wizard.



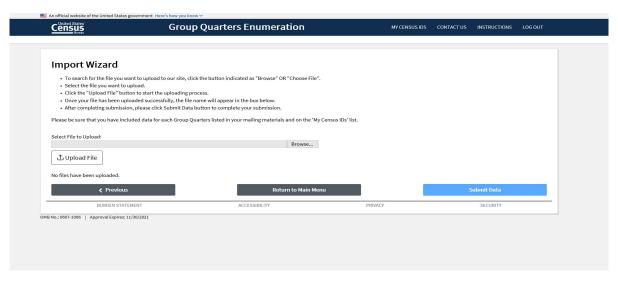
6. Next, click the "Browse" button.



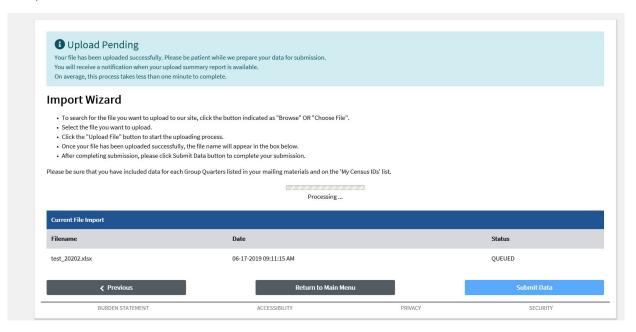
7. Find the file you would like to upload. Click "Open."



8. Next, click the "Upload File" button.



9. Next, click the "Submit Data" button.



10. A confirmation message will be displayed after the Census Bureau Template has successfully been uploaded.

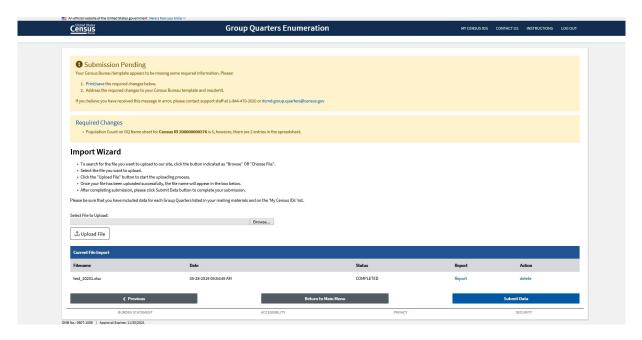


Thank you for submitting your Census Bureau Template. If you have questions, please refer to the uploading Census Bureau Template section of this manual.

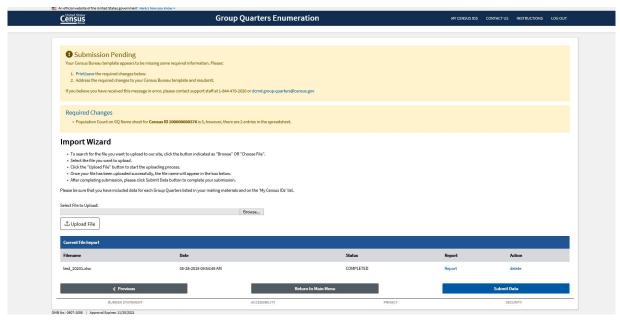
# Received errors when submitting Census Bureau Template

If you have received an error or errors during the submission of the Census Bureau Template,

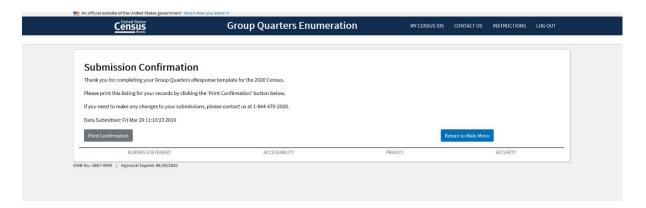
1. The GQ administrator will receive an error message of what error or errors are in the submitted template.



- 2. The GQ administrator will have the opportunity to fix their template.
- 3. After correcting the errors on the template, the GQ administrator can resubmit the template.
- 4. Next, click the "Submit Data" button



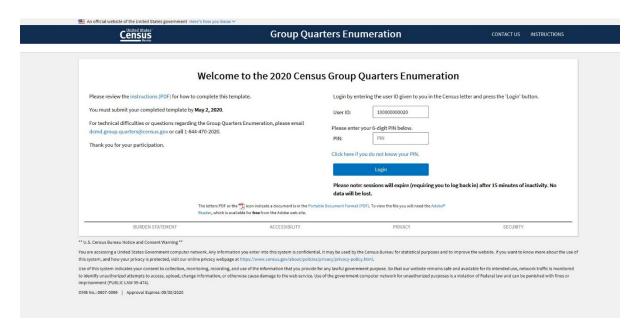
5. If all errors have been fixed, a confirmation message will be displayed after the Census Bureau Template has successfully been uploaded.



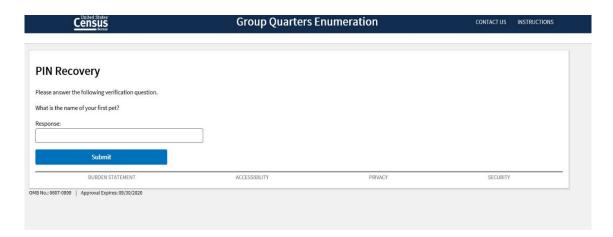
### **PIN Recovery**

If you have lost or cannot remember your PIN, complete the following steps.

1. Enter your unique User ID. Then, click on "Click here if you do not know your PIN."



2. Answer the security question. Then, click "Submit."



3. If you answer the security question correctly, you will receive a new PIN.



# **General/Technical Assistance**

For assistance in completing the Census Bureau Template, contact Census Questionnaire Assistance at 1-844-470-2020 or email <a href="mailto:dcmd.group.quarters@census.gov">dcmd.group.quarters@census.gov</a>.

# Appendix A. Definitions

- **Census ID:** For each GQ, you must report the Census ID that was provided in the letter you received. This is the unique identifier that the Census Bureau uses to process each GQ response.
- **GQ Name:** For each GQ, please report the name of the GQ. This is the name of the actual building where residents, clients, and/or staff live or stay.
- **GQ Type Description:** For each GQ, please report the GQ Type Description that was provided in the letter you received. The Census Bureau uses GQ Type Codes and Descriptions to classify each GQ into specific categories that are used for a variety of purposes including procedures, processing, and tabulation.
- **GQ Address Number:** For each GQ, please report the address number (i.e., street number) of the GQ's physical address (for example: 5007). The physical address of the GQ is the physical location of the building where residents, clients, and/or staff live or stay. Do not enter a P.O. Box address.
- **GQ Street Name:** For each GQ, please report the street (i.e., street name, street type, and any street direction) of the GQ's physical address (for example: N Maple Ave). The physical address of the GQ is the physical location of the building where residents, clients, and/or staff live or stay. Do not enter a P.O. Box address.
- **GQ City:** For each GQ, please report the City (or Town) of the GQ's physical address. The physical address of the GQ is the physical location of the building where residents, clients, and/or staff live or stay.
- **GQ State:** For each GQ, please report the State of the GQ's physical address. The physical address of the GQ is the physical location of the building where residents, clients, and/or staff live or stay.
- **GQ ZIP Code:** For each GQ, please report the 5-digit ZIP Code of the GQ's physical address. The physical address of the GQ is the physical location of the building where residents, clients, and/or staff live or stay.
- **GQ Location Description:** If a physical address for the GQ is not available, please report a location description of the GQ's actual physical location hosting the residents or clients.
- **GQ Population on Census Day:** For each GQ, please report the number of people who were living or staying in the GQ on Census Day (April 1, 2020). This number should match the number of person rows you enter for that GQ on the second tab of the template: GQ Client Data.
  - <u>IMPORTANT:</u> When determining the number of people to count in the GQ, please refer to the 3-digit GQ Type Code that was provided in the letter you received, and follow these instructions regarding who to include.

- If the GQ Type Code is <u>more</u> than 500, include all residents/clients who were living or staying there on Census Day (April 1, 2020), as well as any staff members who were living there at that time and did not have any other usual residence elsewhere.
- If the GQ Type Code is <u>less</u> than 500, include all residents/clients who were living or staying there on Census Day (April 1, 2020), but do <u>not</u> include any staff members who were living or staying there. Any staff members who were living there and did not have any other usual residence elsewhere, should be counted in a different GQ record with a GQ Type Code of 901, using the separate Census ID that was provided for the Workers' Group Living Quarters at that location.
- If the GQ Type Code is 103, 104, 105, and 203 (state and local correctional facilities), do not include federal detainees held at your facility. The particular federal agencies that have jurisdiction over those federal detainees will report them to the Census Bureau, and we do not want to count them twice.

#### Appendix B. GQ Respondent Data

**Census ID:** For each person, you must report the Census ID for the GQ where the person was staying on Census Day (April 1, 2020). The Census ID for the GQ was provided in the letter you received. The unique Census ID for each GQ helps the Census Bureau link the data for each resident to the specific GQ where they are living or staying on Census Day (April 1, 2020). Since the Census ID is associated with the GQ, each person who was staying at the same GQ should have the same Census ID.

**GQ Name:** For each person, please report the name of the GQ where the person was staying on Census Day (April 1, 2020). The GQ Name should line up with the Census ID for that GQ, and each person who was staying at the same GQ should have the same GQ Name.

**First Name:** Enter the First Name of a person who was living or staying in the GQ on Census Day (April 1, 2020).

**Middle Initial:** Enter the Middle Initial of a person who was living or staying in the GQ on Census Day (April 1, 2020).

**Last Name(s):** Enter the Last Name(s) of a person who was living or staying in the GQ on Census Day (April 1, 2020). If the person uses "Junior" or "Senior" in their name, enter the last name and the suffix (for example: Smith, Jr.) in the Last Name(s) field.

**Sex:** Please report the person's biological sex as Male or Female. If this information is not available, please leave the field blank.

**Date of Birth**: What is this person's date of birth? If you know the date of birth, enter it. If you do not know the exact date of birth, enter as much as you know.

- **Month of Birth**: Provide month of birth in numeric format as two digits (January=01, February=02, March=03, April=04, May=05, June=06, July=07, August=08, September=09, October=10, November=11, December=12)
- Day of Birth: Provide day of birth in numeric format as two digits.
- Year of Birth: Provide four-digit year of birth.

**Age on Census Day** (April 1, 2020): Enter the person's age (in years) as of Census Day (April 1, 2020). For babies less than 1 year old, do not enter the age in months; enter "0" years as the age. Do not round the age up if the person was close to having a birthday on April 1, 2020. If the person's age is not available, please leave the field blank; do not calculate the person's age from the date of birth that you provide.

Hispanic Origin and Race: Please answer BOTH questions about Hispanic origin and race. For this census, Hispanic origins are not races.

**Hispanic, Latino, or Spanish Origin:** Enter "Yes" or "No" to answer the following question – Is this person of Hispanic, Latino, or Spanish origin? If "Yes," enter the person's Hispanic, Latino, or Spanish group in the next column.

"Hispanic, Latino, or Spanish origin" includes all individuals who identify with one or more

nationalities or ethnic groups originating in Mexico, Puerto Rico, Cuba, Central and South America, and other Spanish cultures. Examples of these groups include, but are not limited to, Mexican or Mexican American, Puerto Rican, Cuban, Salvadoran, Dominican, and Colombian. "Hispanic, Latino, or Spanish origin" also includes groups such as Guatemalan, Honduran, Spaniard, Ecuadorian, Peruvian, Venezuelan, etc.

**Race:** Report the person's race in the first column and any additional details in the second column. You may report more than one group.

#### White

The category "White" includes all individuals who identify with one or more nationalities or ethnic groups originating in Europe, the Middle East, or North Africa. Examples of these groups include, but are not limited to, German, Irish, English, Italian, Lebanese, and Egyptian. The category also includes groups such as Polish, French, Iranian, Slavic, Cajun, Chaldean, etc. Enter the person's White group or groups.

#### **Black or African American**

The category "Black or African American" includes all individuals who identify with one or more nationalities or ethnic groups originating in any of the black racial groups of Africa. Examples of these groups include, but are not limited to, African American, Jamaican, Haitian, Nigerian, Ethiopian, and Somali. The category also includes groups such as Ghanaian, South African, Barbadian, Kenyan, Liberian, Bahamian, etc. Enter the person's Black or African American group or groups.

#### Asian

The category "Asian" includes all individuals who identify with one or more nationalities or ethnic groups originating in the Far East, Southeast Asia, or the Indian subcontinent. Examples of these groups include, but are not limited to, Chinese, Filipino, Asian Indian, Vietnamese, Korean, and Japanese. The category also includes groups such as Pakistani, Cambodian, Hmong, Thai, Bengali, Mien, etc. Enter the person's Asian group or groups.

#### American Indian or Alaska Native

The category "American Indian or Alaska Native" includes all individuals who identify with any of the original peoples of North and South America (including Central America) and who maintain tribal affiliation or community attachment. It includes people who identify as "American Indian" or "Alaska Native" and includes groups such as Navajo Nation, Blackfeet Tribe, Mayan, Aztec, Native Village of Barrow Inupiat Traditional Government, Nome Eskimo Community, etc. Enter the person's American Indian or Alaska Native tribe or tribes.

#### Native Hawaiian or Other Pacific Islander

The category "Native Hawaiian or Other Pacific Islander" includes all individuals who identify with one or more nationalities or ethnic groups originating in Hawaii, Guam, Samoa, or other Pacific Islands. Examples of these groups include, but are not limited to, Native Hawaiian, Samoan, Chamorro, Tongan, Fijian, and Marshallese. The category also includes groups such as Palauan, Tahitian, Chuukese, Pohnpeian, Saipanese, Yapese, etc. Enter the person's Native Hawaiian or Other Pacific Islander group or groups.

#### Some other race

The category "Some other race" includes all other responses not included in the categories above. Enter the person's detailed "Some other race" group or groups.

**Live or Stay at GQ Most of the Time**: Enter "Yes" or "No" to answer the following question – "Does the person live or stay at this GQ most of the time?" Enter "Yes" if the person lives and sleeps at this GQ more often than any other place as of Census Day (April 1, 2020).

**Alternate Address: Address Number:** Enter the address number (i.e., street number) of the person's alternate address (for example: 5007). Do not enter a P.O. Box address.

<u>NOTE:</u> The alternate address is the physical address of another place where the person sometimes lives or stays when not at this GQ. If the person never stays at any place other than this GQ, leave the Alternate Address fields blank. If the person has more than one alternate address, enter the address of the place where they live or stay more often.

**Alternate Address: Street Name:** Enter the Street Name (along with street type and any street direction) of the person's alternate address (for example: N Maple Ave). Do not enter a P.O. Box address.

**Alternate Address: Apt/Unit**: If applicable, enter the Apartment or Unit portion of the person's alternate address (for example: Apt A or Lot 3).

**Alternate Address: Rural Route Address:** If applicable, and no street address is available, enter the Rural Route Address portion of the person's alternate address (for example: RR 45 Box 7C).

**Alternate Address:** City: Enter the City (or Town) of the person's alternate address.

**Alternate Address: State:** Enter the State of the person's alternate address. This can be entered as a full state name (for example: Alaska), or as a 2-letter U.S. Postal Service abbreviation for the state (for example: AK).

Alternate Address: ZIP Code: Enter the 5-digit ZIP Code of the person's alternate address.

**Alternate Address: Location Description**: If there is no address of another place, where person sometimes lives or stays when not at this GQ.

#### Appendix C. Frequently Asked Questions (FAQ)

# Why are you asking about the people in this group quarters?

The goal of the 2020 Census is to count everyone once, only once, and in the right place. Establishing an accurate population count is critical for determining how many representatives a state should have in Congress, and population counts are factored into the distribution of federal funds.

#### How are data on males and females used?

Many federal, state, and local agencies use data on males and females for planning, funding, implementing, and evaluating their programs. Laws promoting equal employment opportunity for women are one example. This information also can be important for analyzing social and economic trends. We ask about sex, because many federal programs use data on males and females to plan and implement programs. For example, laws promoting equal employment opportunity for women.

Why do we ask about sex? We ask about sex, because many federal programs use data on males and females to plan and implement programs. For example, laws promoting equal employment opportunity for women.

#### How are Hispanic origin and race data used?

Questions about Hispanic origin and race are asked because these data are required for Federal and state programs and are critical factors in the basic research behind numerous policies, particularly for civil rights. These data are also used to promote equal employment opportunities.

#### What does "most of the time" mean?

Some people have more than one residence, and they may cycle between staying at each residence in a weekly, monthly, or yearly cycle. Therefore, select "Yes" if this person currently sleeps at this GQ most (or all) nights of each week, month, or year (for example: 4 nights of each week at this GQ, and 3 nights of each week elsewhere). However, select "No" if this person currently sleeps most nights (of each week, month, or year) somewhere other than this GQ (for example: 1 week of each month at this GQ, and 3 weeks of each month elsewhere).

Why do you ask whether the person lives or stays at the GQ most of the time? Why do you ask for the person's Alternate Address? Some people in group quarters may also have another residence where they sometimes live or stay. Information about where the person lives or stays most of the time, and their alternate address (if available), helps the Census Bureau count each person once, only once, and in the right place.